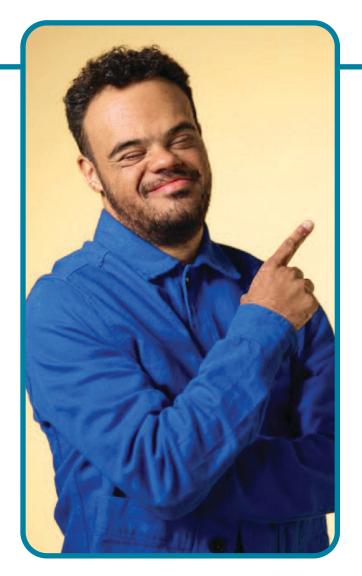
Navigating OPWDD Services? We're Here to Help

The Intellectual and Developmental Disabilities Ombudsprogram, also known as IDDO, provides independent guidance and advocacy.

Call our statewide helpline, open Monday to Friday, 9 AM to 5 PM.



We are free and private

Call us at

1-800-762-9290

or Email us at iddo@cssny.org

What does IDDO do?

The IDDO can help you:

- Get information about services and the supports offered through OPWDD.
- Connect you to OPWDD's Front Door.
- Support you and advocate with you alongside your providers, Fiscal Intermediary, Care Manager, Care Coordination Organization or anyone else who supports you.
- Advise you on how to file a complaint.



